

5 a Ethical Principles: a summary

Principles for an equitable local energy service offering

Principle	Description
Collaborative design	We will design service offerings in partnership with the community in which they are to be delivered, so everyone potentially impacted by the service can influence its design.
Inclusive offering	When we design a service offering we will seek ways to minimise the barriers to individuals benefiting from the offering.
Fair distribution of benefits and costs	The success of a service offering will depend on the efforts of many stakeholders. The value created by the service, and costs that arise should be fairly distributed amongst these stakeholders.
Minimise risk	No one should be materially worse off as a result of the service. This does not preclude individuals being exposed to some level of risk through their involvement in the trial (e.g. financial), as long as it is with full information regarding the risk, participation is their own free will, and should it arise, the risk does not cause significant or lasting harm.
Informed consent	We will ensure potential service users have adequate information, presented in a clear and accessible way, about the benefits, costs, and risks associated with using the service to make an informed decision about participation, including influencing decisions around the wider infrastructure.
Respect	We will treat all those affected by the service with respect and sensitivity.
Data fairness	We will be open and transparent about the data we are collecting through the use of a service, how it will be used, managed, owned and shared, and seek informed consent from service users.

Principles for ethical trial delivery

Principle	Description
Clarity of scope	Stakeholders are clear about the anticipated scope of the project – what it can and can't address or deliver within the available resourcing and timeframe.
Collaborative design	We will work with the community such that the trial meets both the needs of Project LEO and the catalysing community group.
Inclusive participation	We aim to make it possible for a wide number of stakeholders to have a voice in the design and delivery of the trial, including the service offering that it will test, even if they do not directly participate.
Do no harm	We aim to protect all participants directly involved in the trial, and ensure that no one from the wider community is worse off as a result of the trial. This does not preclude individuals being exposed to some level of risk through their involvement in the trial (eg financial), as long as it is with full information regarding the risk, participation is their own free will, and should it arise, the risk does not cause significant, lasting harm.
Rewarding experience	We want to see fair distribution of the benefits arising from the trial and make each touch point rewarding for the participant.
Informed consent	We will ensure participants in the trial have adequate information, presented in a clear and accessible way, about the benefits, costs, and risks associated to make an informed decision about participation.
Respect	We will treat participants and other stakeholders fairly, sensitively, and with respect throughout the trial. This includes being respectful of their time, views, and property.
Continuous improvement	We will actively seek feedback during the process. We will monitor and review the trial as it is underway, and use the learning to modify and improve elements if necessary.