

## TERMS AND CONDITIONS FOR LOW CARBON HUB PERCEPTION SURVEY & COMPETITION

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY. BY TAKING PART IN THE COMPETITION, ALL PARTICIPANTS WILL BE DEEMED TO HAVE READ AND ACCEPTED THESE TERMS AND CONDITIONS AND TO BE BOUND BY THEM.

- 1. The closing date for the competition will be April 30<sup>th</sup>, 2020. Entries must be received no later than 11:59pm on the closing date.
- 2. This competition is open to all residents of the UK aged 18+ except employees of Low Carbon Hub and their families.
- 3. To enter the competition, fill in the survey form online making sure to leave some form of contact information (email or phone number).
- 4. No purchase is required.
- 5. Only one entry per person.
- 6. Low Carbon Hub does not accept responsibility for entries that are lost, delayed, or damaged. Entries which are late, incomplete or illegible or not submitted in accordance with these Terms and Conditions will be disqualified at the Low Carbon Hub's sole discretion.
- 7. Only the first 50 individuals to complete the survey form will receive an extra entry into the competition. All those that complete the survey form after the first 50 will receive one entrant into the competition.
- 8. Only one individual will be selected as the winner. The winner will be selected at random from all valid entries received on or before the closing date. Low Carbon Hub's decision will be final, and no correspondence will be entered into.
- 9. The competition winner will be notified by email and/or telephone within 28 days of the closing date.
- 10. In the event that a competition winner cannot be contacted within the time specified, Low Carbon Hub reserves the right to withdraw their entitlement to the prize and award the prize to another entrant randomly drawn from the original entries received for the competition.
- 11. The prize is non-transferable, non-refundable and cannot be exchanged for a cash alternative in whole or in part. Low Carbon Hub reserves the right to provide an alternative prize in the event that the prize is not available on the advertised date or at all due to unforeseen circumstances.

- 12. Low Carbon Hub may collect and process any information provided by entrants, including personal data. Low Carbon Hub may use that information for correspondence with prize winners, to deal with any queries on the competition. Winners may be required to participate in related publicity without further recompense. Low Carbon Hub will disclose the name of prize winners on request from a third party. Low Carbon Hub will use data collected in the survey for public reports. All participants will remain anonymous and Low Carbon Hub will not share any information provided by entrants with any other parties.
- 13. If Low Carbon Hub is not able to run the competition as planned due to unforeseen circumstances, Low Carbon Hub reserves the right to alter, amend, suspend or cancel the competition without prior notice.
- 14. Low Carbon Hub will not be liable for any damage, loss, injury or disappointment suffered by any person entering or not being able to enter the competition or as a result of accepting any prize. Low Carbon Hub is not responsible for any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers or providers, computer equipment or software, failure of any email or entry to be received on account of technical problems or traffic congestion on the internet, telephone lines or at any website or any combination thereof. Nothing shall exclude Low Carbon Hub's liability for death or personal injury as a result of its negligence.
- 15. The competition and these Terms and Conditions will be governed by English law and any disputes shall be subject to the exclusive jurisdiction of the courts of England.

**PROMOTER**: Low Carbon Hub, Wood Centre for Innovation, Stansfeld Park, Quarry Road, Headington, Oxford, Oxfordshire, OX3 8SB, United Kingdom